



Discovery **Holidays**

WESTERN AUSTRALIA

2019 CATALOGUE



SUPPORTED TRAVEL SOLUTIONS

discoveryholidays.com.au



Discovery Holidays
WESTERN AUSTRALIA

IT'S ALL ABOUT ...

HELLO TRAVELLERS

Exciting news!

Our new range includes 50+ new holidays designed to inspire you to travel. We are now celebrating our 6th year of delivering quality supported holidays to WA travellers.

We are thrilled to share our 2019 catalogue with you including new local festivals, getaways and exciting International destinations.

You're invited to

DISCOVER US FOR YOURSELF!

Warm Regards

The Discovery Holidays Team

 VISIT FACEBOOK
TO SEE MORE PICS

FANTASTIC EXPERIENCES

It's all about the exciting holiday and travel experiences. Carefully selected premium transport, accommodation and dining experiences, entertainment, world class attractions and all tickets, passes and entry fees fully included.

PEACE OF MIND

It's all about a fun, relaxed, stress free holiday. Benefit from our quality professional care services, accredited travel services, comprehensive group Travel Insurance and 24 hour access to medical and emergency hotlines.

PERSONALISED SERVICES

It's all about the confidence to travel knowing your journey is carefully planned JUST FOR YOU. We offer personalised support services and assistance that ensures your next supported travel adventure is easy and relaxed. Our qualified team of friendly staff can assist with a range of personal assistance on a 1:4, 1:2 or 1:1 ratio.

TOURISM FOR ALL

It's all about holidays and tourism for everyone. Inclusive design, research and careful planning deliver an exciting range of local, interstate and international itineraries accessible to everyone.



Kass Langdon - General Manager



Cathy Shand - Holiday Coordinator



Claire Cenin - Travel Specialist



WHAT'S INCLUDED IN EVERY HOLIDAY...

Relax and enjoy your getaway knowing there is nothing more to pay, it's all included:



STANDARDS

- » Comfortable transport including all air, cruise, train or coach return fares from Perth, WA.
- » The best places to stay in premium hotel, motel and holiday style accommodation.
 - 1:4 Package twin share
 - 1:2 Package twin share
 - 1:1 Package single room supplement included
- » Delicious meals and dining experiences including all breakfast, lunch and dinner meals with light refreshments and snacks (bistro style).
- » Must do attractions and sights, including all itinerary highlighted activities, entry fees, tickets and entertainment.
- » Experienced 24 hr Personal Support Care Services with friendly trained support staff provided at a support ratio that suits your personal style.
- » Travel Insurance for eligible guests giving you peace of mind to know we've got you covered.
- » Photo Memories USB so you have all the holiday pictures to take home.

MODES OF TRANSPORT



PLANE



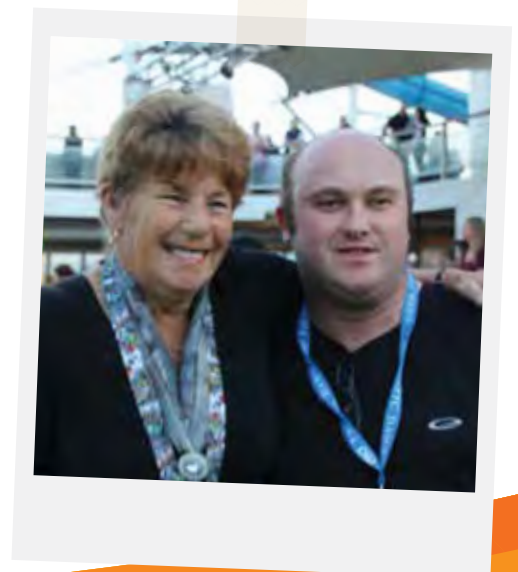
SHIP/BOAT



TRAIN



BUS/CAR





WHAT WE DO

Discovery Holidays specialises in supported holidays, assisted travel and accessible tourism.

We combine contemporary personalised support services and expert accredited travel services to ensure the best holiday experiences for our supported guests and travellers.

SUPPORTED GROUP HOLIDAYS

QUALITY, FUN AND FLEXIBLE

Our small group holidays visit a range of fabulous destinations and with a maximum of 10 travellers on every tour we offer greater flexibility and more personalised services for every guest.

Group holidays are great for meeting new friends, feeling good and taking a break from your usual routine. Experience the difference of a Discovery Group Tour with premium entertainment and site-seeing inclusions, unique dining experiences, quality hotel accommodation and a fun experienced support team. With a minimum 1:4 support on all group packages we provide the assistance you need to travel independently, relax and enjoy yourself.



1:1 ANYTIME HOLIDAYS

DESIGN YOUR PERFECT HOLIDAY!

Anytime holidays are all about your choice - anywhere, anytime to make your perfect holiday a reality.

These tours offer individual services (1:1), premium king room accommodation, private transport and exciting accessible itinerary inclusions - perfect for solo travellers seeking a customised adventure, dream holiday or short getaway. Our travel and guest services assist you to design a flexible itinerary that lets you choose the holiday to suit your style and budget. We'll match you with an experienced travel support team member and in no time it will be - Bon Voyage....and away on holidays.

Inspire yourself from our popular group holiday packages or contact the team and tell us your travel plans.

FLEXIBLE PERSONAL SUPPORT SOLUTIONS

THE CHOICE IS YOURS

Our team can support individuals and families to create travel experiences to suit a range of personal outcomes and flexible service solutions.

Whether it's accessing leisure alternatives, sharing friendships, developing independence or taking a break from your usual routine - we have options to suit everyone.

We offer complete service flexibility for :

- Regular, occasional or short term holiday respite
- Opportunities for community participation
- Supported short-term accommodation alternatives

Funded guests or organisations are encouraged to contact the team to arrange itemised quotes and obtain more information.

PERSONALISED GUEST SERVICES

All our holiday packages include personalised guest services to suit all travellers. Our experienced team provides travel support and assistance with all general daily living activities, social participation, personal care, mobility, medication, safety and communication whilst on holiday.



Supported Travel & Well-being: Our guests are supported to experience a fun, relaxed, stress free holiday. Our friendly staff offer social support, guidance, companionship and reassurance to ensure guest comfort and enjoyment.



Communication Support: Staff can provide specific communication support for guests with speech, hearing and visual impairments using a range of preferred techniques, key word sign, devices and aids.



Mobility Support: We assist guests travelling with a walker, wheelchair or mobility aid and help with stairs, transfers, transport and flights as required. Hire equipment or additional luggage can be arranged for hoist, shower chairs and commodes on reservation.



Personal Care Services: Private personal assistance is available with all activities of daily living including showering, grooming, dental care, dressing, continence management, eating and personal hygiene. Individually tailored to suit guest preferences.



Health Support: Qualified staff provide assistance with Webster packed or unit dose medications, eye drops, creams, inhalers, CPAP, diabetes support, nutrition management or modified diets as required.



Travel Assistance: Staff assist with passport, document storage, luggage, money handling, communicating with family while you are away and a range of other services.

ABOUT OUR STAFF RATIOS

Staff to guest ratios are all about offering the best level of personal support for each traveller to ensure a safe and comfortable holiday. Select the staff support ratio below that would be best suited to support you on holidays. Use this ratio when selecting the holiday package price that's right for you.



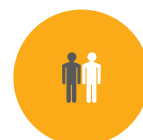
Independent (1:4)

One guest service staff to four guests. These services are best suited for low level support with daily living, safety, communication and social behaviours. Service costs are subject to minimum tour numbers.



Extra Assistance (1:2)

One guest service staff to two guests. These services are best suited for moderate support and assistance with daily living, personal care, reduced mobility, safety, communication and / or social behaviours.



Extra Assistance (1:1)

One guest service staff to one guest. These services are best suited for high level assistance with most / all daily living tasks, mobility, personal safety, communication and / or social behaviours (*Please note people who require assistance to operate a wheelchair will always require 1:1 assistance*).

HOLIDAY PLANNING MADE EASY - GIVE US A CALL!

Planning a holiday and want more information about Discovery Holidays? Our friendly holiday team offer a FREE, 30 minute consult over the phone or in the comfort of your home to create the perfect holiday. This informal chat provides you with an opportunity to have all your questions answered by one of our experienced holiday planners who love to hear first hand about your holiday travel ideas.

We'll introduce you to our range of travel options, provide more detailed information about our guest support services, and help you to complete your documents if you decide to reserve a holiday. Book a free planning meeting on-line at discoveryholidays.com.au or give us a call to inquire about a meeting time today - Phone 1800 290 996.



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BUNBURY BOWLING AND BOTTLENOSES

11 - 13 JANUARY 2019 | 3 DAYS

Amazing Bowlers enjoy a fun time of bowling and more bowling at Discovery Tenpin Bowling Competition. See wild dolphins with Dolphin Boat Cruises; a truly unique way to interact with the dolphins in their own environment.

PACKAGE PRICES

\$1864 (1:4) | \$2605 (1:2) | \$4591 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

OTHER DEPARTURE: 7-9 FEBRUARY 2020

SYDNEY BROADWAY - CHARLIE AND THE CHOCOLATE FACTORY

14 - 20 JANUARY 2019 | 7 DAYS

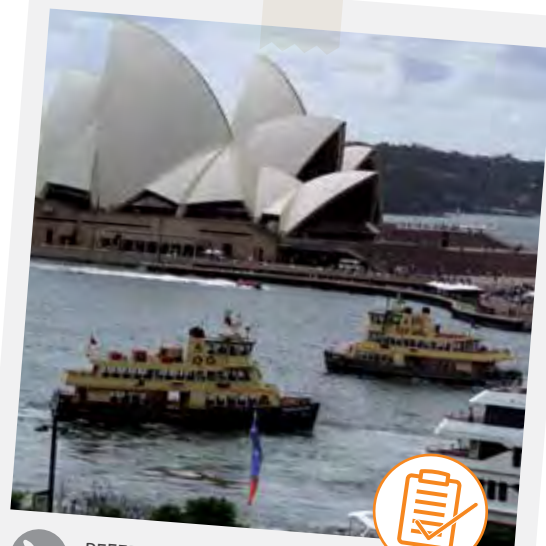
Stay 6 nights in the heart of Sydney's Darling Harbour in comfortable 4 star hotel apartment accommodation and experience a Showboat Dinner Cruise, Opera House Tour, city sightseeing and tickets to Roald Dahl's delicious tale, Charlie and the Chocolate Factory at The Capitol Theatre. We'll be sure to check out all Sydney's best chocolate and dining delights in spectacular Cockle Bay.

PACKAGE PRICES

\$5940 (1:4) | \$7644 (1:2) | \$12758 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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TAMWORTH COUNTRY MUSIC AND HUNTER VALLEY

19 - 25 JANUARY 2019 | 7 DAYS

7 day Fly-Drive holiday fun, visiting the stunning NSW Hunter Valley then touring inland to Tamworth's iconic Australian Country Music Festival - Buskers, stalls, concerts and street performers - there is something for everyone.

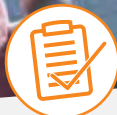
PACKAGE PRICES

\$5994 (1:4) | \$7784 (1:2) | \$13206 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

OTHER DEPARTURE: 20-26 JANUARY 2020



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COUNTRY MUSIC WEEKENDER SOUTHWEST

15 - 18 FEBRUARY 2019 | 4 DAYS

Staying beach-side in Bunbury motel comfort, enjoy a 4 day tour exploring the Ferguson Valley, Wellington Dam and then boot scoot away your weekend at the Boyup Brook Country Music Festival. Good times with music, fun and sightseeing.

PACKAGE PRICES

\$2199 (1:4) | \$3133 (1:2) | \$5565 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

OTHER DEPARTURE: 13-16 FEBRUARY 2020

SUMMER SOUTH ISLAND

24 FEBRUARY - 4 MARCH 2019 | 9 DAYS

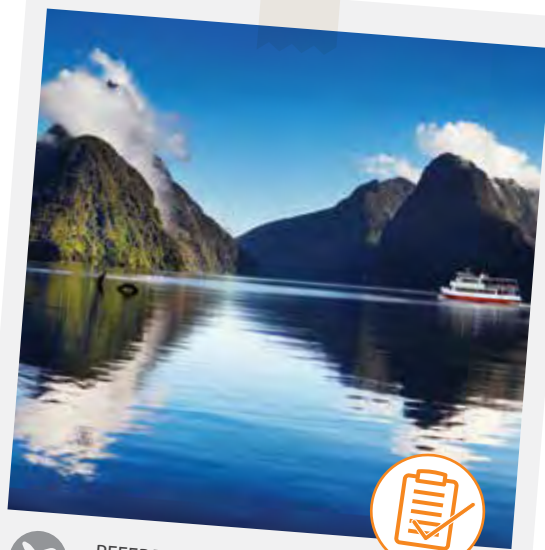
Stay 8 nights in glorious Wanaka New Zealand, in quality lakeside accommodation. Enjoy Puzzling World, Walter Peak Farm, the Queenstown gondola and day trip to spectacular Milford Sound. This will be an unforgettable travel experience.

PACKAGE PRICES

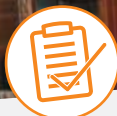
\$6913 (1:4) | \$8745 (1:2) | \$14693 (1:1)

DEPOSIT: \$2250 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE



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MELBOURNE AND AVALON AIRSHOW

26 FEBRUARY - 4 MARCH 2019 | 7 DAYS

Staying 6 nights in Melbourne enjoy city sights, the Puffing Billy Train, and 2 day tour to the famous Avalon Airshow. See military aircraft zooming through the sky and vintage War-birds, helicopters and thrilling jet displays.

PACKAGE PRICES

\$5779 (1:4) | \$7540 (1:2) | \$12800 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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AUGUSTA AND NANNUP MUSIC FESTIVAL

28 FEBRUARY - 4 MARCH 2019 | 5 DAYS

Beat the summer heat in stunning Augusta and explore the southwest. Be entertained at the fabulous Nannup Music Festival, indulge at the Chocolate Factory and visit Leeuwin Lighthouse. Come and enjoy the delicious meals and good times.

PACKAGE PRICES

\$2500 (1:4) | \$3592 (1:2) | \$6502 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

ADELAIDE FRINGE FESTIVAL

5 - 10 MARCH 2019 | 6 DAY

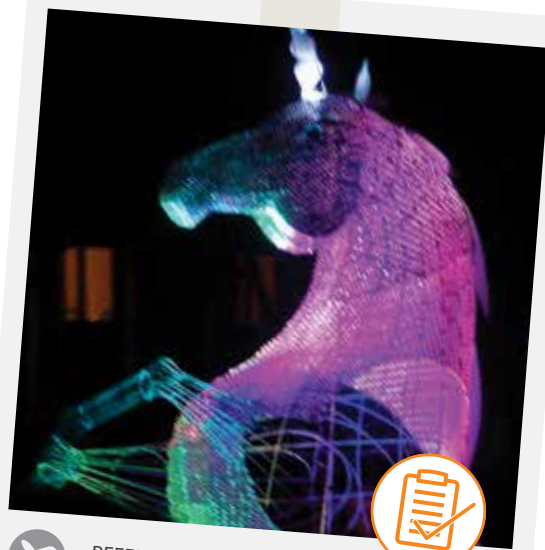
Experience the mayhem fun of the Adelaide Fringe Festival with magicians, acrobats, comedians, live music and delicious food stalls. Lunch at historic Henley Beach, see pandas at the city's Zoo and day trip to the German village Hahndorf.

PACKAGE PRICES

\$4911 (1:4) | \$6365 (1:2) | \$10745 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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NOOSA SUNSHINE GETAWAY QLD

17 - 23 MARCH 2019 | 7 DAYS

Staying 6 nights in Noosa discover the Sunshine Coast, with its beautiful coastline and exciting wildlife attractions. Visit Steve Irwin's Australia Zoo, cruise river and everglades, visit Underwater World, Big Pineapple and Ginger Farm.

PACKAGE PRICES

\$5764 (1:4) | \$7577 (1:2) | \$12811 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



JAPAN GOLDEN ROUTE ADVENTURE

25 MARCH - 3 APRIL 2019 | 10 Days

Flying via Singapore (Overnight Stop) to Japan for 10 days of adventure, culture and food. The Golden Route visits the fascinating cities of Tokyo and Kyoto. You'll see Tokyo's Sky Tree and Imperial Palace, travel the high speed bullet train & experience Mt Fuji.

HIGHLIGHTS

Observatory at Tokyo Tower | Meiji Shrine | Akasaka Palace | National Diet Building | Ginza district | Hamarikyu Gardens
Sumida River | Nakamise Shopping Street | Mount Fuji | Oshino Hakkai | Oshino Shinobi | 4D Flight Simulator
Lake Kawaguchi | Tokyo SkyTree | Harajuku | Watari Museum of Contemporary Art | Kyoto
Nijo Castle | Eminent Kinkaku-ji | Grand Kyoto Imperial Palace | Kasuga Grand Shrin



PACKAGE PRICES

\$8961 (1:4) | \$11291 (1:2) | \$18088 (1:1)

DEPOSIT: \$2250 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE





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PERTH AND ROTTNEST WEEKENDER

5 - 8 APRIL 2019 | 4 DAYS

Staying 4 nights in Hillary's Perth, explore the ocean - visit AQWA and come face to face with sharks and turtles which glide by the Glass Bottom Boat. Take the fast ferry to Rotto for The Grand Island Tour and play night mini-golf.

PACKAGE PRICES

\$2394 (1:4) | \$3205 (1:2) | \$5450 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

PEEL CANALS AND HOTHAM VALLEY WEEKEND

12 - 14 APRIL 2019 | 3 DAYS

Stay 2 relaxing nights at a Mandurah 4 star hotel, Travel Back in Time with the treasures of Hotham Valley Railway, experiencing dining of years gone by cruising through the night forest. Sit back relax as we cruise the scenic canals.

PACKAGE PRICES

\$1981 (1:4) | \$2740 (1:2) | \$4567 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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THE MURRAY PRINCESS CRUISE

30 APRIL - 6 MAY 2019 | 7 DAYS

After a relaxing couple of days exploring Adelaide touring the Monarto Zoo then it'll be anchors away, aboard the Murray Princess Cruise for 3 glorious days. Exploring the amazing scenery and heaps of Australian outback history.

PACKAGE PRICES

\$6334 (1:4) | \$8156 (1:2) | \$12357 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



VIETNAM NORTH AND SOUTH

14 - 23 APRIL 2019 | 10 Days

Astonishingly exotic and utterly compelling - Vietnam is a country of breathtaking natural beauty with a unique heritage. Enjoy 7 nights in Vietnam on a fully guided tour visiting Hanoi and Saigon (Ho Chi Min City). Enjoy 5 star city accommodation and private transport to all the sights and attractions.

HIGHLIGHTS

Historical quarter of Hanoi | Hoan Kiem Lake | Ho Chi Minh | One Pillar Pagoda | Ethnology Museum
Cruise on a swan shaped boat on the northern lake of Hanoi | Dry Halong Bay
Duong Lam | Old Banyan tree | Reunification Palace | Central Post Office | Mekong Delta
Market of My Tho city | Tao Dan Park | Flower market of "Ho Thi Ky"



PACKAGE PRICES

\$7218 (1:4) | \$9548 (1:2) | \$14339 (1:1)

DEPOSIT: \$2250 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE





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STARGAZING WA

2 - 6 MAY 2019 | 5 DAYS

Come visit the beautiful Swan valley. 5 days of relaxed paced sightseeing, delicious dining, mini golf and a world class astronomy experience - star gazing from the Gingin Observatory. See the Gravity Centre and take a honey bee farm tour.

PACKAGE PRICES

\$2983 (1:4) | \$4069 (1:2) | \$6839 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

A TASTE OF KAKADU AND DARWIN

8 - 14 MAY 2019 | 7 DAYS

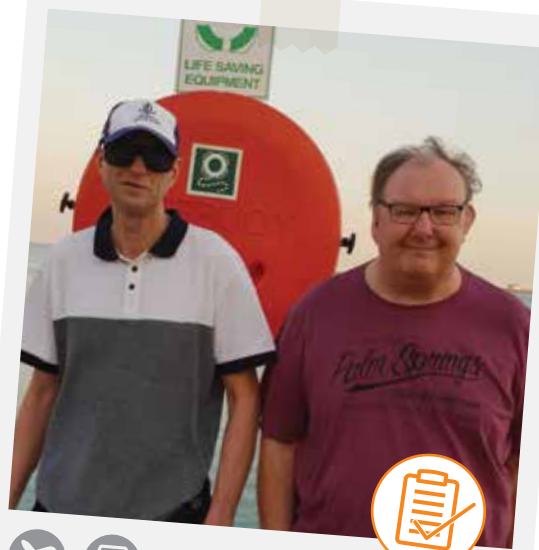
Join us for an amazing foodie experience in the NT! Taste bush tucker from buffalo, barramundi to Kakadu plums with cultural guides & workshops. Spot birds and crocodiles on a billabong wetland cruise & explore Darwin Harbour at sunset.

PACKAGE PRICES

\$6583 (1:4) | \$8378 (1:2) | \$13843 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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PACIFIC ISLAND HOPPER (Ex Brisbane)

10 - 18 MAY 2019 | 9 DAYS

Fly to Brisbane and set sail for the South Pacific Islands. Fabulous dining and live shows aboard the Pacific Dawn to enjoy your tropical holiday to Frenchy-chic Noumea, the ancient culture of Lifou and the Caribbean atmosphere of Port Vila, Vanuatu.

PACKAGE PRICES

\$6990 (1:4) | \$9337 (1:2) | \$14205 (1:1)

DEPOSIT: \$1750 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE



DELIGHTS OF LONDON AND PARIS

20 MAY - 3 JUNE 2019 | 15 Days

15 amazing days to experience the excitement and buzz of London. See the sights from a double decker bus , cruise the Thames, enjoy a west end play, visit The London Eye and Buckingham Palace plus take the Eurostar for a 3 day tour of beautiful Paris.

HIGHLIGHTS

Big Bus London Hop on Hop off Tour | Buckingham Palace | Big Ben | Westminster Abbey
London Bridge | London Tower | London Eye | Thames River Cruise | Madame Tussauds London
Changing of the Guard | Champs Elysees | Opera House | River Seine | Eiffel Tower
Altitude 58 restaurant | Seine Hop Off Hop on Boat

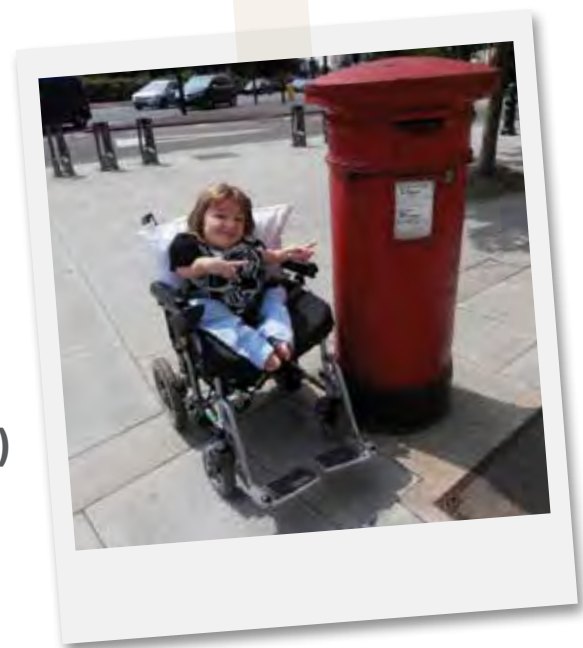


PACKAGE PRICES

\$13372 (1:4) | \$16966 (1:2) | \$27057 (1:1)

DEPOSIT: \$2250 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE





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AFL & SPORT LOVERS MELBOURNE WEEKENDER

6 - 10 JUNE 2019 | 5 DAYS

Sports fans will love this 5 day Melbourne footy and sports experience. See 3 live AFL games and tour the MCG & Etihad Stadiums. Enjoy the Polly Woodside Ship Tour, cruise on the Yarra for lunch, dining and shopping at bustling Docklands.

PACKAGE PRICES

\$3964 (1:4) | \$5154 (1:2) | \$8197 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

MAGICAL BALI ESCAPE

10 - 15 JUNE 2019 | 6 DAYS

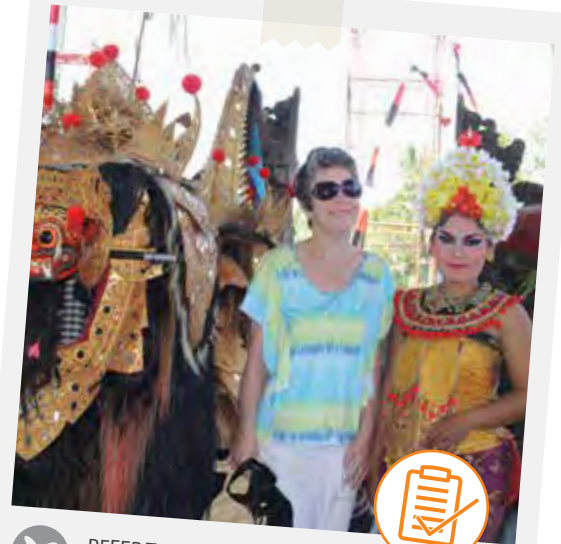
Staying 6 days in your 5 star resort hotel in Legian Beach enjoy guided private tours of the Elephant Safari Park, Bird and Reptile Park and be entertained on a cabaret dinner cruise. Shop at markets or relax poolside to soak up the sun!

PACKAGE PRICES

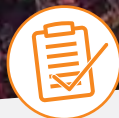
\$3991 (1:4) | \$5135 (1:2) | \$8287 (1:1)

DEPOSIT: \$2250 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE



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LUXURY ESCAPE FOOD & PAMPERING

14 - 16 JUNE 2019 | 3 DAYS

Stay 3 days and 2 luxurious nights at the Perth's Luxury International on the Water Resort. Indulge in high tea and sample delicious dining, soak in the hot-tub and relax with a pedicure, manicure and facial at the day spa.

PACKAGE PRICES

\$1921 (1:4) | \$2619 (1:2) | \$4321 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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GOLDEN OUTBACK TRAIN - PERTH TO KALGOORLIE

17 - 22 JUNE 2019 | 6 DAYS

Visit the Golden Outback by train on the Prospector to Kalgoorlie. Enjoy day trips to historic Ora Banda and Lake Ballard, experience the Shady Dealings and Pink House Tour, see a blast at the Super Pit and visit the Goldfields Museum.

PACKAGE PRICES

\$3752 (1:4) | \$5012 (1:2) | \$8734 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

MONKEY MIA WILDERNESS ROAD TRIP

1 - 6 JULY 2019 | 6 DAYS

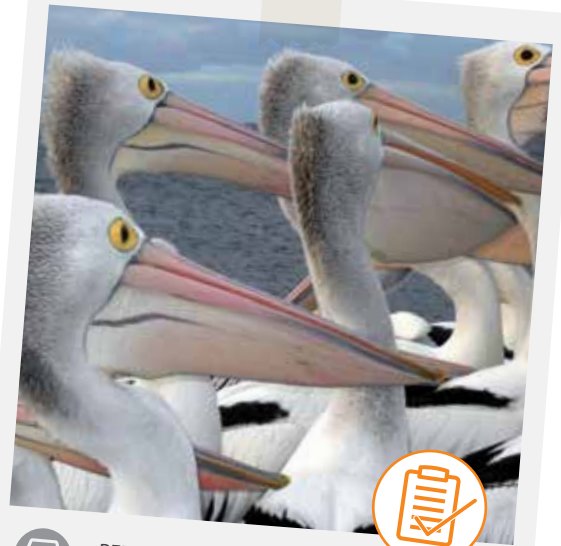
Take a road-trip tour to Monkey Mia, via Geraldton and stay 3 nights at the Dolphin resort. You'll experience feeding wild dolphins, visiting famous shell beach, and see dugongs, green turtles and manta rays by boat aboard the Aristocat2.

PACKAGE PRICES

\$3799 (1:4) | \$5170 (1:2) | \$8961 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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SOUTH PACIFIC FLY CRUISE

5 - 14 JULY 2019 | 10 DAYS

Fly to Sydney to experience 8 nights ocean-view cabins on-board Carnival Spirit, and Darling Harbour stopover. Enjoy stage shows and delightful dining with exciting shore excursions to see the palm-lined beaches and marine-life-rich lagoons of Noumea and New Caledonia.

PACKAGE PRICES

\$8188 (1:4) | \$10907 (1:2) | \$18322 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE



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CHRISTMAS IN JULY CANBERRA AND SNOWY MOUNTAINS

8 - 13 JULY 2019 | 6 DAYS

Visit Canberra and marvel at the Snowy Mountains. Guided tours of Parliament House, the Australian War Memorial, the National Zoo & Aquarium and 2 day scenic tour to Persiher and Cooma's Hydro Discovery Centre. Ride the alpine "now-tube" railway with xmas style lunch.

PACKAGE PRICES

\$5903 (1:4) | \$7718 (1:2) | \$13220 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

VIVA ELVIS GOLD COAST

11 - 17 JULY 2019 | 7 DAYS

Fly to the Gold Coast for Australia's largest Elvis tribute festival and lots of rock n roll fun. Staying in Surfers Paradise enjoy all the musical highlights plus Buderim Bird Park, Surfer World display and scenic canal cruise.

PACKAGE PRICES

\$5943 (1:4) | \$7722 (1:2) | \$13243 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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KALBARRI COAST

5 - 11 AUGUST 2019 | 7 DAYS

Take a road journey to the Batavia Coast for sunshine and fun. Staying in Geraldton and Kalbarri, experience the inland wildflowers, rugged gorges and pelican feeding plus visit the Rainbow Jungle Bird Park and old gaol and museum.

PACKAGE PRICES

\$4580 (1:4) | \$6174 (1:2) | \$10790 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



INDIA GOLDEN TRIANGLE TOUR

12 - 22 AUGUST 2019 | 11 Days

Flying from Perth with premium Singapore stop-overs, enjoy a fascinating 9 day private guided tour of India's iconic Golden Triangle - visiting colourful Delhi, Agra's famous Taj Mahal, Abhaneri and the Pink City of Jaipur. Experience this fabulous tailored tour with premium accommodation, English speaking local guides, private transport, iconic sights and experiences and delicious dining experiences.

HIGHLIGHTS

Taj Mahal | Fatehpur Sikri | Amber Fort | City Palace | Jantar Mantar: the Observatory
Govind Devji temple | Birla Mandir | Raj Ghat | Amritsar | Golden Temple
Holy Book Ceremony



PACKAGE PRICES

\$9837 (1:4) | \$12749 (1:2) | \$19781 (1:1)

DEPOSIT: \$2250 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE





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WHALE WATCHING GREAT SOUTHERN

19 - 24 AUGUST 2019 | 6 DAYS

Explore the Rainbow Coast on our 5 day private road tour to Albany featuring whale watching and river cruises, tour the National ANZAC center and visit spectacular Torndirrup National Park. Foodies will love the delicious southern meals.

PACKAGE PRICES

\$3365 (1:4) | \$4481 (1:2) | \$7710 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

GYMPIE MUSIC MUSTER QUEENSLAND

21 - 27 AUGUST 2019 | 7 DAYS

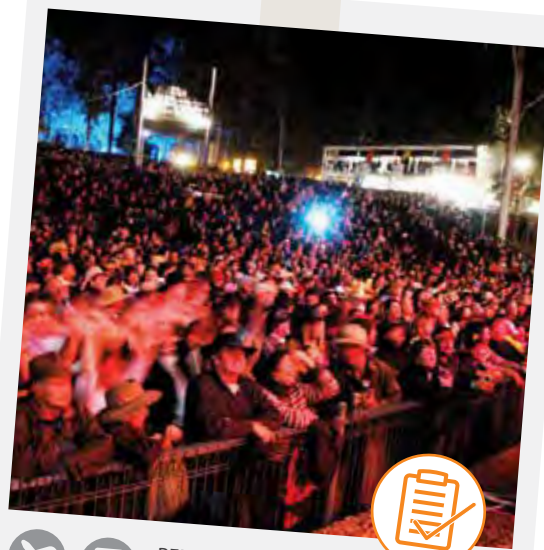
Country music lovers special event. Flying to Queensland's beautiful Sunshine Coast, staying in motel style comfort with tickets to Gympie's iconic 4 day Music Festival. Come enjoy live music shows, sightseeing, markets and dining.

PACKAGE PRICES

\$5869 (1:4) | \$7670 (1:2) | \$13034 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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KARRI VALLEY AND PEMBERTON

3 - 6 SEPTEMBER 2019 | 5 DAYS

Day cruise the Nornalup Inlet, and Donnelly River, ride the Pemberton Tram, and walk the Tree-top walkway. Enjoy 5 Days of relaxed paced touring in the majestic southwest national parks and staying in the heart of Karri Valley.

PACKAGE PRICES

\$2997 (1:4) | \$4084 (1:2) | \$6954 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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SHINZU MATSURI BROOME

10 - 15 SEPTEMBER 2019 | 6 DAYS

Enjoy 6 days of incredible cultural events at Broome's famous festival. See the astronomical delights of the moon rising over Roebuck Bay, viewing constellations by telescope and enjoying a long table sunset feast on Cable beach.

PACKAGE PRICES

\$5798 (1:4) | \$7690 (1:2) | \$12221 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

KANGAROO ISLAND / MONARTO OPEN RANGE ZOO

23 - 27 SEPTEMBER 2019 | 5 DAYS

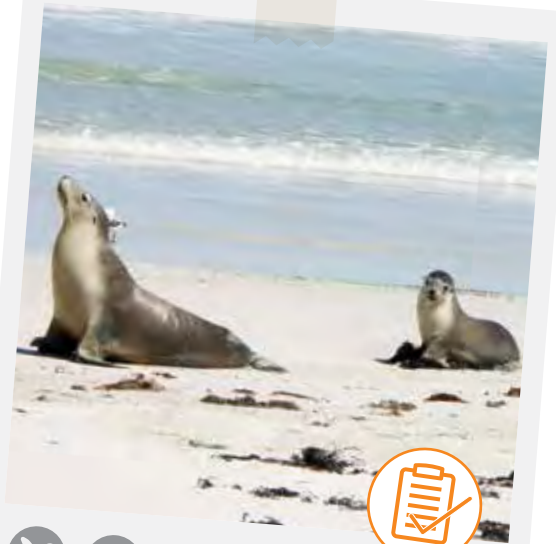
Fly for 4 nights to amazing Adelaide for an animal lovers adventure. City sightseeing and wildlife tours to Kangaroo Island and Monarto Zoo. You can swim with dolphins and marvel at the exotic and native mammals, birds and reptiles.

PACKAGE PRICES

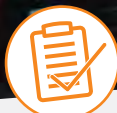
\$4680 (1:4) | \$6050 (1:2) | \$10114 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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BUSSELTON WEEKEND ESCAPE

5 - 7 OCTOBER 2019 | 3 DAYS

Busselton and Margaret River. Enjoy an amazing holiday, a visit to Busso Jetty, Discovery Centre and lets not forget the yummy delights at the Margaret River Chocolate Factory and the Amaze'n Maze.

PACKAGE PRICES

\$1931 (1:4) | \$2677 (1:2) | \$4527 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

SWEDEN ABBA ADVENTURES

10 - 24 SEPTEMBER 2019 | 15 Days

Travel with us on this exciting Scandinavian adventure - visit the famous ABBA museum and medieval castles and canals in Stockholm. Plus travel by train for the magic of fairytales and canal tours in Copenhagen.

**A once in a life time experience...
you'll have the time of your life!**



Fly from Perth for this special 15 day tour to Sweden and Denmark. Includes the ultimate fan experience with 2 nights in the fabulous ABBA themed Pop House Hotel and the famous ABBA Museum. An extraordinary museum showcasing original costumes, gold records and so many other wonderful items of memorabilia with virtual exhibitions where you can "be" onstage with ABBA and sing at the famous Polar Studio. There's so much to experience... you'll have the time of your life!

Experience the beautiful cities of Stockholm and Denmark connected by the amazing Öresund Bridge that turns into an underwater tunnel. Wander medieval castles royal palaces and travel by train for the magic of fairytales in Copenhagen's iconic Tivoli Gardens. This holiday has it all, including relaxing flight stop-overs at the famous Atlantis Hotel in Dubai with aquarium and marine park.



PACKAGE PRICES

\$13976 (1:4) | \$17490 (1:2) | \$28349 (1:1)

DEPOSIT: \$4750 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE

HIGHLIGHTS

COPENHAGEN

- » Grand Canal Tour
- » Tivoli Gardens
- » City Tram Tour
- » Guinness World Records Museum

STOCKHOLM

- » ABBA The Museum
- » The Royal Palace

DUBAI

- » Atlantis Stopover





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FERGUSON VALLEY AND BULL AND BARREL FESTIVAL

11 - 14 OCTOBER 2019 | 4 DAYS

A fabulous 4 day weekender to explore Bunbury and kick your heels up at the Bull and Barrel Festival in Dardanup. Enjoy Bunbury waterfront, cheese tasting in Harvey and the festival's spectacular evening finale and fire sculpture.

PACKAGE PRICES

\$2390 (1:4) | \$3322 (1:2) | \$5751 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

SUNSHINE COAST AND AUSTRALIA ZOO

14 - 19 OCTOBER 2019 | 6 DAYS

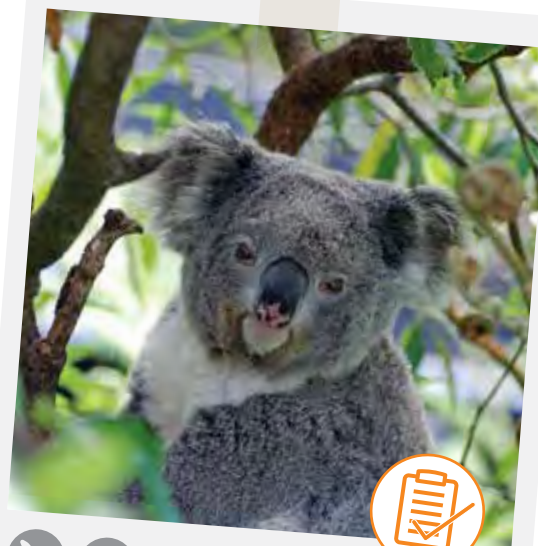
CRIKEY! Enjoy day trips to Steve Irwin's Australia Zoo, Mooloolaba's Underwater world & sunset dinner cruise. You'll also look for humpbacks on a relaxing whale watching tour. Flying to Brisbane and staying in Noosa resort style comfort.

PACKAGE PRICES

\$5166 (1:4) | \$6719 (1:2) | \$11279 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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BRIDGETOWN BLUES

8 - 11 NOVEMBER 2019 | 4 DAYS

Drive south to magical Blackwood Valley for 3 nights at Bridgetown Blues Music Festival, enjoy full weekend passes with entry to all ticketed events and the wind-down Sunday party too! Great motel stay, bistro meals and music weekend.

PACKAGE PRICES

\$2755 (1:4) | \$3751 (1:2) | \$6244 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



USA - DEEP SOUTH MUSIC MAGIC

5 - 19 OCTOBER 2019 | 15 Days

Music and blues tour of the USA's deep south visiting Elvis and Johnny Cash's Memphis, the country music capital Nashville and the fusion jazz of New Orleans. Flying from Perth with stopovers in San Francisco and Melbourne this 15 day tour is a music lovers dream.

HIGHLIGHTS

San Francisco PIER 39 | Country Music Hall of Fame and Museum | Studio B | Sun Studio
 Bourbon Street | Johnny Cash Museum | Swamp and Bayou Tour | Elvis's Memphis and Graceland



PACKAGE PRICES

\$12849 (1:4) | \$16443 (1:2) | \$26687 (1:1)

DEPOSIT: \$4750 120 DAYS PRIOR TO DEPARTURE
 (Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE

ESPERANCE BEACHES AND ISLAND CRUISE

24 - 30 NOVEMBER 2019 | 7 DAYS

Fly to Esperance for 7 days to explore the pristine beaches and stunning coastal scenery of the the southern ocean. Cruise the bay to visit sea lion and fur seal colonies, explore the museum village and day tour to the Pink Lake.

PACKAGE PRICES

\$4996 (1:4) | \$6672 (1:2) | \$11393 (1:1)

DEPOSIT: \$750 60 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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TREASURES OF SOUTHEAST ASIA CRUISE

27 NOVEMBER - 9 DECEMBER 2019 | 13 DAYS

Sailing from Perth you'll experience 12 amazing nights exploring Indonesia, Malaysia and Thailand aboard the magnificent Sun Princess. Fabulous on board entertainment & dining, exciting shore excursions return by air from Singapore.

PACKAGE PRICES

\$9789 (1:4) | \$13180 (1:2) | \$22188 (1:1)

DEPOSIT: \$4250 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE



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HUNTING HISTORIC HOBART

1 - 7 DECEMBER 2019 | 7 DAYS

Flying direct to Hobart discover Tasmania's historic past and spectacular scenery. Tour to historic Port Arthur, get up close with Tassie Devils, enjoy dining on a guided Derwent River cruise and lunch at Wrest Point revolving restaurant.

PACKAGE PRICES

\$6438 (1:4) | \$8270 (1:2) | \$14037 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



SINGAPORE LIGHTS XMAS PARADE SENTOSA

8 - 14 NOVEMBER 2019 | 7 Days

Fly and stay 6 nights in luxury resort room comfort. Experience sensational Singapore Christmas lights, Universal Studios passes, zoo night safari and jungle breakfast, Sentosa Island cable car, shopping, river cruise dining and more.

HIGHLIGHTS

Singapore Christmas Season | Sentosa Island | Singapore Flyer
Hop on - Hop off Sightseeing Bus | Singapore Zoo | Night Wildlife Safari
Garden by the Bay | Marina Bay Sands | River Cruise Tour



PACKAGE PRICES

\$6524 (1:4) | \$8245 (1:2) | \$13361 (1:1)

DEPOSIT: \$2250 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE





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FESTIVE SEASON SOUTHWEST

6 - 10 DECEMBER 2019 | 5 DAYS

5 days of pre Christmas shopping, boat cruises and fun! Staying at the Marina, see the natural beauty of the Peel inlet and Murray River, visit Penguin Island by glass bottom boat and experience the spectacular Xmas Lights Canal Cruise.

PACKAGE PRICES

\$2988 (1:4) | \$4104 (1:2) | \$6988 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

EXPRESSION OF INTEREST - CHRISTMAS SOUTH PACIFIC CRUISE

16 - 26 DECEMBER 2019 | 11 DAYS

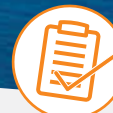
Christmas 25 December, Boxing Day 26 December. Forget snowmen, mistletoe and log fires. Christmas in the southern hemisphere is all about long sunny days, and relaxing by the pool or on a beach.

PACKAGE PRICES

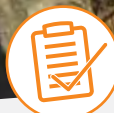
\$10440 (1:4) | \$13930 (1:2) | \$23252 (1:1)

DEPOSIT: \$2250 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE



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LANCELIN CLASSIC AND CERVANTES WEEKENDER

9 - 12 JANUARY 2020 | 4 DAYS

Coastal weekender getaway staying in Lancelin for the annual Ocean Classic - see the spectacle 100's of colourful boards and kite surfers racing from Ledge Point and then join the after party! Visit Pinnacles and lobster shack for lunch.

PACKAGE PRICES

\$2475 (1:4) | \$3407 (1:2) | \$5927 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

SOUTHERN EXPLORER CRUISE SUN PRINCESS

11 - 24 JANUARY 2020 | 14 DAYS

Enjoy cruising aboard the Sun Princess on this 14 day round trip from Fremantle, visiting Port Lincoln, Melbourne, Burnie, Kangaroo Island, Adelaide and Margaret River. Experience selected shore activities, speciality dining & entertainment.

PACKAGE PRICES

\$8977 (1:4) | \$12211 (1:2) | \$20648 (1:1)

DEPOSIT: \$4250 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 90 DAYS PRIOR TO DEPARTURE



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ALBANY AND DENMARK ESCAPE

2 - 7 MARCH 2020 | 6 DAYS

Escape south on this relaxed paced 5 day private road tour, staying in Albany. Explore the nearby Stirling Ranges, the coastal town of Denmark, and spend a day at Albany's historic whaling station and dine out overlooking Middleton Beach.

PACKAGE PRICES

\$3380 (1:4) | \$4490 (1:2) | \$7754 (1:1)

DEPOSIT: \$750 60 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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CHOCOHOLICS AND FOODIES MARGARET RIVER

3 - 7 MARCH 2020 | 5 DAYS

Margaret River WA is an enticing mosaic of pristine natural wonders. Enjoy cruising to Molloy Island, a visit to the Candy Cow, get up and personal at the Peel Zoo, tickle your taste buds at the Chocolate Factory and much more.

PACKAGE PRICES

\$2919 (1:4) | \$4028 (1:2) | \$7001 (1:1)

DEPOSIT: \$750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE



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RED CENTRE - ALICE SPRINGS AND ULURU

24 - 29 MARCH 2020 | 8 DAYS

Discover Uluru one of the great natural wonders of the world. Stay 2 nights in Alice and 4 nights at Ayers Rock Resort. Dine under a canopy of stars, see Uluru from a helicopter, take a Harley trike tour, camel ride and more.

PACKAGE PRICES

\$6996 (1:4) | \$8978 (1:2) | \$15306 (1:1)

DEPOSIT: \$1750 90 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 30 DAYS PRIOR TO DEPARTURE

HOLIDAYS TO COME

JANUARY 2020

20- 26 Tamworth Music Festival and Sydney - 7 Days

FEBRUARY 2020

7 - 9 Bowling and Beaches Bunbury - 3 Days

5 - 11 Real Summer Bay and Bondi Explorer - 7 Days

13 - 16 Country Music Boyup Brook - 4 Days

APRIL 2020

Singapore - Puket - Singapore Cruise - 11 Days

MAY 2020

24 - 29 Vivid Lights and City Delights Sydney - 6 Days

AUGUST 2020

South African Safari and Durban - 15 Days

JUNE 2020

Alaska Cruise/Vancouver - 15 Days

SEPTEMBER 2020

Formula 1 Singapore Grand Prix





MARDI GRAS SOUTH AMERICA

FEBRUARY 2020 | 11 Days

Rio de Janeiro, Brazil - a city rich in culture and surprises around every corner. Dramatically set between the mountains and the sea, Rio is home to so much. The world-famous beaches of Copacabana and Ipanema. Major landmarks including the Christ the Redeemer Statue atop Corcovado mountain, the winding streets of beautiful Santa Teresa, the Lapa Arches, countless historic theatres, acclaimed museums and art galleries and of course, the mighty Maracanã Stadium, home of matches of the 2014 World Cup and the 2016 Summer Games.

HIGHLIGHTS

Full day in Rio | Christ the Redeemer Statue | Maracanã stadium | Sugarloaf Mountain
Ginga Tropical with dinner | Museum of Tomorrow | Stop over in Dubai



PACKAGE PRICES

\$10995 (1:4) | \$13666 (1:2) | \$22334 (1:1)

DEPOSIT: \$4250 120 DAYS PRIOR TO DEPARTURE
(Includes \$225 non-refundable planning and booking fees)

FULL PAYMENT: 60 DAYS PRIOR TO DEPARTURE



FREQUENTLY ASKED QUESTIONS

- » **How much spending money will I need?**
You will need spending money for any personal items you wish to buy, including souvenirs, holiday gifts snacks, alcoholic/ soft drinks and other beverages. On a general basis we recommend approximately \$30-50 per day for general on tour shopping and souvenirs.
- » **What is the maximum number of travellers on a group holiday?**
Our group holidays are based on a maximum number of 10 people travelling to maximize the flexibility and experience for everyone.
- » **What is the minimum number of travellers on a group holiday?**
Our group holidays are based on minimum tour participants of 4 guests, however where guests are travelling on a 1:1 support category then tours will still proceed with a minimum of 1-2 guests.
- » **What will I need to bring on holidays with me?**
We will provide a recommended list of what to bring with you on holiday in your travel documents so no need to worry about packing your holiday luggage.
- » **Can Discovery Holidays organise funding for my holiday?**
We are currently undergoing NDIS registration that will enable NDIS participants to apply funds approved in their plan toward some of their holiday costs. Currently participants are provided with detailed itemised invoices so they may seek approval via their plan service provider or self management. Discovery Holidays does not receive or administer any form of government funding to provide its services and is a user pays service.
- » **Do I need to bring my own carer or support person with me on holiday?**
No, if you select a supported travel package you will be accompanied by our friendly guest support team for the duration of your holiday. If you would like to meet further with your support team prior to the holiday, please let us know and we will arrange to catch up and introduce you to the travel team.
- » **Can I take a wheelchair on the plane?**
Your wheelchair will be carried in the luggage section of the plane. On most flights you may stay in your own chair until just prior to boarding the plane. Some flight restrictions or itinerary variations may apply for electric wheelchairs.
- » **Can I join the group tours if I do not need any personal care or support to travel?**
Yes, simply contact our team for a quote. This package is popular with guests travelling with their own carer or support companion, friends, family members or other interested travellers.

Those looking for customised non-group options and travelling with their own carer may also use our travel booking and itinerary planning services to create their preferred holiday.
- » **Can I share a room on holidays?**
All prices include quality twin share accommodation with single room upgrades available by request. Friends or couples may choose to share however guests requesting to be buddied with a roommate agree, that in the event that a suitable same sex guest is unavailable, the single room supplement is payable.
- » **What is NOT included in the price of the holiday?**
Tour prices DO NOT include (unless otherwise specified):
- Single room accommodation for 1:4 and 1:2 packages (1:1 packages include single room supplements)
 - Passenger spending money



- Transfers to/from departure point
- Passports, visas or other travel documents
- Entry and exit airport taxes
- Morning or afternoon teas, soft or alcoholic beverages, barista coffee
- Personal items such as laundry, telephone, toiletries, excess baggage medical or first aid
- Equipment rental such as wheelchair hire, hoist, shower chair

» **Do I need Travel Insurance?**

As our guest, you will benefit from our comprehensive travel insurance cover on all domestic and international tours included in the price of your holiday. Additional fees may apply and/or reduced benefits may be available for guests over 85 years. Contact us for the PDS or further information.

» **Can I join the tours from other capital cities and regional areas?**

Yes, customers regularly join our tours from other regions. We provide a range of options

including unaccompanied or supported flights and transport to join the tour at the destination of their choice. Please contact the team to inquire about what discounts or packages are available from your region.

» **Can I bring a pet on holidays?**

No, unfortunately pets are not allowed. Service animals working with you whilst on holidays are allowed subject to transport supplier clearances.

» **Can I drink alcohol on holidays?**

Adult guests may drink alcohol responsibly according to their individual preferences (unless otherwise specified in service plans).

» **What accessible equipment is available?**

We are able to source a range of hire items including shower commodes / chairs, wheelchairs, non-weight bearing hoists, bed rails and other items in most capital city destinations. We also arrange transportation of personal equipment items as per guest preferences and needs.



GENERAL BOOKING TERMS AND CONDITIONS

(Other terms and conditions may apply to specific itineraries, as advised prior to booking)

BOOKING CONFIRMATIONS

Reservations are confirmed on receipt of:

- Completed and signed Guest Services Plan
- Applicable medical consent form and declarations
- Completed and signed Guest Service Summary and Agreement
- \$225 Service Planning and Booking Fee (non-refundable)
- Minimum travel deposit as specified for the holiday itinerary

PAYMENTS

Client payments can be made via cheque or direct bank transfer and are received into our Client Trust Account and held until distributed to purchase the services and products associated with that guest's itinerary. Client pre-payments held in trust are fully refundable.

Payments via EFT to:

Discovery Holidays (Trust)
BSB: 036134 ACC: 240928

Payments via CHEQUE to:

Discovery Holidays WA
PO Box 824
Donnybrook WA 6239

CANCELLATIONS

Intention to cancel must be notified in writing. Refund amounts and

cancellation fees will be made in accordance with the following:

Cancellation of Travel Services:

Cancellation fees are subject to the supplier and/ or carrier's cancellation terms for the specified itinerary, and any reasonable expenses incurred in cancellation of associated staff travel costs. All funds not distributed to suppliers and subject to 3rd party terms are fully refundable.

Cancellation Guest Support Services:

Support Services INDIVIDUAL (1:1):

- 14 days or less from departure 25% cancellation fees apply
- 7 days or less from departure 50% cancellation fees apply
- 3 days or less from departure 100% cancellation fees apply

Support Services GROUP (1:4 and 1:2) where no substitute guest is found:

- 90 days or less from departure 25% cancellation fees apply
- 60 days or less from departure 50% cancellation fees apply
- 30 days or less from departure 100% cancellation fees apply

Discovery Holidays reserves the right to cancel any advertised tour or holiday if minimum participants is

not reached. In the event that such a cancellation should occur guests may transfer their deposit or payment to another available holiday or receive a full refund.

ITINERARY CHANGES

Third party providers of travel and travel related services may change their prices, details of their packages, tours, other information displayed on the site at any time. For this reason, all advertised prices displayed on the site are subject to change without notice. All travel products and services described on the site are subject to availability.

Discovery Holidays reserves the right to alter change or amend the holiday itinerary in any way necessary to ensure the smooth and safe operation of our services including but not limited to changes in services due to any cancellation made by third party suppliers, weather, transport or any unforeseen circumstance.

TRAVEL INSURANCE

Discovery Holidays accompanied guests may be nominated for travel insurance cover by the company's Corporate Travel Policy as described by the full Product Disclosure Statement (available on request).

BAGGAGE AND PERSONAL BELONGINGS

Each guest is able to bring one piece of luggage that does not exceed 140 x 60 x 40 cm and weighs no more than 20 kgs and one piece of hand luggage that does not exceed 56 x 36 x 23 cm and does not weigh more than 5 kgs.

All personal belongings are the sole responsibility of the guest. Discovery Holidays will not be held liable for any loss or damage of any items or monies not directly under the control of guest service staff.

HEALTH AND PERSONAL DOCUMENTS

You are responsible for obtaining all personal documents, passports, visas that you may require. We may assist you to obtain such information, however the final responsibility for obtaining the necessary information and complying with any identification documents or health requirements remains with you.

If you have a medical condition, the carrier may ask you to complete a health questionnaire to ensure your safety. Where necessary Discovery Holidays or the carrier reserves the right to refuse or cancel a booking where there is a significant risk to the health, safety and enjoyment of a guest or another person.

LIMITATION OF LIABILITY

Guests are liable for costs and legally responsible for any wilful damage or injury caused to any person or property.

GUEST SERVICES

Personal Guest Services will be delivered as per the service requested by the guest, their families, medical professional or other nominated representative. It is the customer's responsibility to provide accurate, relevant information to inform the proper care and support of the guest.

INDEPENDENT (1:4)

Independent 1:4 guests services are most appropriate for people who:

- may require minimal prompting, assistance, reassurance or guidance;
- are independent or require minimal prompting, assistance, with personal care, mobility and daily living skills;
- are aware of their own safety and the safety of others;
- are socially adaptable to other guests, staff and members of the community.

EXTRA ASSISTANCE (1:2 and 1:1)

Extra Assistance (Low) 1:2

Guest services are most appropriate for people who:

- need moderate assistance or prompting with their daily living skills;
- require moderate physical assistance with ambulant mobility;
- have mild behaviours of concern and/or moderate supervision requirements;
- require moderate assistance to ensure their own safety and the safety of others;
- require moderate guidance and support with social skills in a community setting.

Extra Assistance (High) 1:1

Guest services are most appropriate for people who:

- require a high level of assistance with most or all of their daily living skills;
- have physical needs that require full assistance with mobility (Please note people who require assistance to operate a wheelchair will always require 1:1 assistance).

Extra Assistance (High Communication / Behaviour) 1:1

Guest services are most appropriate for people who:

- have behaviours of concern that require close supervision, guidance or assistance;
- have limited awareness of their own safety or the safety of others.

ACTIVE OVERNIGHTS

Our guest service staff are available 24 hours a day to assist guests with any unexpected issues, concerns or needs but should expect an uninterrupted sleep where issues of this nature do not arise. Guests who request planned services or other non-emergency assistance overnight will incur an additional fee for overnight staff.

MEDICATION

Medication assistance is provided where medication is provided in Webster / Medico Packs or other approved containers and a signed Medication Plan and Medication Consent form has been received.

EXTRA ASSISTANCE (MOBILITY)

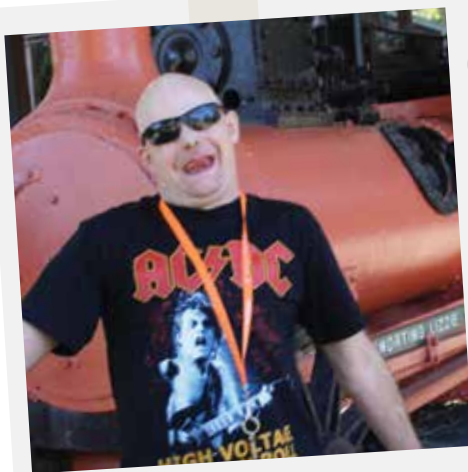
Where any guest requires staff to facilitate a direct physical transfer, either manually or by hoist, we will require a Mobility Support Plan signed by an appropriate health professional. Guests requiring assistance to operate a wheelchair will ALWAYS require 1:1 guest services.

EXTRA ASSISTANCE (BEHAVIOUR)

Our services are only provided as directed by Support Plans provided by an appropriate health professional or by direct consultation with guest and their families.

MEDICAL CONDITIONS, ALLERGIES AND ALERTS

Guests are required to provide a letter of Fitness to Travel from their doctor. Guests travelling with epilepsy, allergy, or other managed conditions must provide a recently reviewed Medical Response Plan detailing response to known risk factors.





OUR COMMITMENT TO QUALITY CUSTOMER SERVICE STANDARD

Our policies ensure our services are safe, reliable, confidential, flexible, and guided by customer preferences. As an accredited business we adhere to comprehensive quality management systems.

NATIONAL STANDARDS FOR DISABILITY SERVICES RIGHTS

We respect and protect the human right to autonomous decision making, freedom of choice, the dignity of risk, personal privacy, and to be free from discrimination or harm.

We only collect information that is directly relevant to delivering our products and services. We will not disclose any personal information without consent unless otherwise required by law.

PARTICIPATION AND INCLUSION

Our guests are supported to experience tourism services that are valued and similar to the experiences of the general community.

We aim to deliver opportunities for participation and to enhance social outcomes. We actively promote universal design in tourism development.

INDIVIDUAL OUTCOMES

Guests receive personalised, flexible supports designed to enhance their holiday experiences by recognising and respecting personal choices, skills and abilities. Our services are designed with the guest, families and other personal representatives to reflect individual goals and preferences.

FEEDBACK AND COMPLAINTS

Our team values the opportunity to improve our services by receiving feedback from our customers and guests. Each guest is free to provide any feedback, make a complaint or raise any grievance they may have regarding our services or products. All complaints are dealt with respectfully, privately and in a clear timely manner and where the guest may nominate any person or advocate to represent them in the process.

SERVICE ACCESS

Discovery Holidays is a consumer pays service that can be accessed by any adult wishing to purchase our holiday and guest services, subject to available resources and appropriately skilled staff.

SERVICE MANAGEMENT

We are committed to the delivery of quality services through participation in national accreditation programs, legislative compliance and the application of management principles.

ATAS CODE OF CONDUCT

As an ATAS Participant we meet high standards of business discipline, training, compliance with Australian Consumer Law and ATAS code of conduct – ensuring your peace of mind when booking travel.

ATAP ACCREDITED

Leading Australian tourism operators display the accreditation tick. We've met specific criteria ensuring we are committed to exceeding your expectations with great customer service and the highest standards of business practice.

WE'RE
PROUD TO BE
ATAS
travel accredited



BOOKING YOUR HOLIDAY

- 1.** Choose your favourite destination from the catalogue or online at www.discoveryholidays.com.au
- 2.** Register your interest by booking your holiday directly online or call us to make your reservation on **1800 290 996**
- 3.** Complete your documents with one of our team at your holiday planning meeting to confirm your reservation
- 4.** Pay your deposit within 14 days of receiving your booking confirmation to ensure your tour place is confirmed (or immediately if after due payment dates)
- 5.** Pay your final payment
- 6.** Receive your Itinerary and Travel Wallet (3 weeks before departure)
- 7.** **GET PACKED FOR THE HOLIDAY OF A LIFETIME!**

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WISH YOU WERE
HERE!



