

ANAZING TRAVEL EXPERIENCES

Discovery Holidays make it easy for supported travellers to explore the world, achieve their dreams and get-away on holiday.

# EVERYTHING IS INCLUDED

On a Discovery Holidays supported getaway there is nothing left to organise - all costs are included in your personalised holiday package:

- Experienced support guides (24hr)
- Comfortable accredited transport (Including flights)
- Quality twin share accommodation
- Delicious bistro-style meals and refreshments
- Exciting entertainment and entry fees
- Travel insurance and safety
- Holiday photo memory USB



Scott, Jim and David at Nannup Music Festival

# GROUP OR INDIVIDUAL

#### THE CHOICE IS YOURS

Whether you're an experienced traveller or about to embark on your first independent journey, Discovery Holidays can create the perfect package for you. Travellers can select shared or individual support on upcoming GROUP Holidays or experience the flexibility of one-to-one support on a choice of ANYTIME holidays.

#### THE BEAUTY OF GROUPS

- You can share the fun
- Experience meeting with new people
- Create new friendships
- Choose from fabulous itineraries
- Shared costs can mean lower prices
- Choose from our upcoming departures or browse our "anytime itineraries" for even more adventure ideas

#### **LET'S GO SOLO!**

Experience the ultimate in travel flexibility

- Travel when YOU want to
- Individual support to reach your goals
- Cost your trip to meet your preferred budget
- Choose from our "anytime holidays" or design your own dream holiday

# WHICH PACKAGE IS RIGHT FOR YOU?

Staff ratios are all about ensuring our guests have the support that best suits them to relax and enjoy their holiday. Holiday packages are offered at different levels to reflect the ratio of staff support available to the guest whilst on holiday.

All group holidays offer a minimum of one support guide to every four guests (1:4) with support packages available for individual, or more complex support at 1:2 and 1:1 support ratios.

For further descriptions and guidance, please visit our website at discoveryholidays.com.au





#### **Independent (1:4)**

One guest service staff to four guests.

These services are best suited for low-level support.



#### Extra Assistance (1:2)

One guest service staff to two guests.

These services are best suited for moderate support.



#### **Extra Assistance (1:1)**

One guest service staff to one guest. These services are best suited for high-level support.

# HOLIDAY PLANNING

We are experts at making getting away on holidays easy. Book on-line or call the team to book your complimentary planning consultations.

You can check out all the holiday information online at discoveryholidays.com.au or search the holiday code to get straight to all the details.







Meeting the locals at the Bali Bird Park

# CHECK OUT THE HOLIDAYS

Group Holidays from | PAGE 6
Cruise Holidays | PAGE 10
Anytime Holidays | PAGE 16

#### **COFFS HARBOUR GETAWAY**

5 DAYS | 20 - 24 JANUARY 2020

#### **PACKAGE PRICES**

\$3531 (1:4) \$4914 (1:2) \$7980 (1:1) **SINGLE SUPPLEMENT \$320** 

A drive stay 5 day getaway to the laid-back city of Coffs on the southern edge of the Solitary Islands Marine Park. Visit the best attractions on this relaxed pace adventure.

- Olphin Marine Magic
- ✓ The Big Banana Theatre and Plantation Tour
- Coffs Harbour Butterfly House

Deposit required 90 days prior to departure \$750



SEARCH Q0120GCOFF

### **ADELAIDE FRINGE AND WOMADelaide FESTIVALS**

6 DAYS 5 - 10 MARCH 2020

#### **PACKAGE PRICES**

\$4990 (1:4) | \$6466 (1:2) | \$10180 (1:1) **SINGLE SUPPLEMENT \$450** 

Fly to South Australia for a six day celebration of World Music. Held at the stunning Botanic Park WOMAD is a unique part of Australia's festival landscape.

- ✓ WOMADelaide | Adelaide Fringe Festival
- Adelaide Zoo and Botanic Gardens
- ✓ Botanic Gardens

Deposit required 90 days prior to departure \$1750



**SEARCH Q0320GADLW** 

SEARCH Q0220GSYDS

#### **REAL SUMMER BAY AND BONDI EXPLORER**

7 DAYS 5 - 11 FEBRUARY 2020

#### **PACKAGE PRICES**

\$5222 (1:4) \$7084 (1:2) \$10778 (1:1) **SINGLE SUPPLEMENT \$600** 

Fly and experience seven days of life in the fast lane. Staying in the heart of Cockle Bay, experience all the iconic Sydney sights and visit the Home and Away set in Palm Beach.

- ✓ Home and Away Tour
- Showboat Dinner Harbour Cruise
- Sydney Wildlife Zoo

Deposit required 90 days prior to departure \$1750



**SEARCH** Q0420GNZQW

#### **QUEENSTOWN AND WANAKA NEW ZEALAND EXPERIENCE**

9 DAYS 1 - 9 APRIL 2020

#### **PACKAGE PRICES**

\$7810 (1:4) | \$10348 (1:2) | \$15467(1:1) **SINGLE SUPPLEMENT \$600** 

Fly Drive and Stay eight nights in glorious Queenstown & Wanaka New Zealand. This will be an unforgettable travel experience filled with world class landscapes and escapades.

- Queenstown Gondola Skyline Lunch
- Steamship Cruise Luncheon
- Wanaka Transport and Toy Museum

Deposit required 120 days prior to departure \$2250

#### **PERTH AND MARGARET RIVER**

7 DAYS 2 - 8 MARCH 2020

#### **PACKAGE PRICES**

\$6990 (1:4) \$9298 (1:2) \$13990 (1:1) **SINGLE SUPPLEMENT \$600** 

Flying to Perth visit WA's magical southwest region of Margaret River and Busselton with 2 day city stopover to take in the fabulous Swan River and attractions.

- Perth Sightseeing Tour and River Cruise
- The Margaret River Chocolate Factory
- Busselton Jetty Train and Underwater Observatory

Deposit required 90 days prior to departure \$1750



#### **GOLD COAST AND BYRON BAY BLUES FESTIVAL**

5 DAYS 9 - 13 APRIL 2020

#### **PACKAGE PRICES**

\$4951 (1:4) \$6834 (1:2) \$10216 (1:1) **SINGLE SUPPLEMENT \$450** 

Love music! Immerse yourself in the fantastic energy and joy that is the Byron Bay Blues Festival. Staying in beach-front accommodation soak up the Gold Coast style.

- ✓ Currumbin Wildlife Santuary
- Skypoint Observation Deck
- ✓ Byron Bay Bluesfest

Deposit required 90 days prior to departure \$750



**SEARCH** Q0420GGCCB

#### SOUTH AFRICAN SAFARI AND CAPE TOWN

12 DAYS 3 - 14 MAY 2020

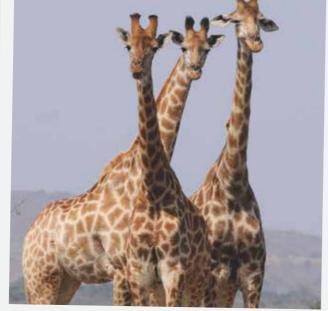
#### **PACKAGE PRICES**

\$15300 (1:4) | \$19320 (1:2) | \$28640 (1:1) SINGLE SUPPLEMENT \$900

Relish the wilderness and nature on this South African adventure. Experience the sights and sounds on a Safari tour and the well-known Cape Town sights. (Overnight Perth)

- ✓ Table Mountain and Cape Town Tour
- ✓ Inverdoorn Game Reserve Overnight Safari
- Aquilla Day Safari

Deposit required 120 days prior to departure \$4250



**SEARCH Q0520GSACT** 

#### MAGICAL BALI ESCAPE

8 DAYS | 23 - 30 JUNE 2020

#### **PACKAGE PRICES**

\$6400 (1:4) | \$7990 (1:2) | \$12690 (1:1) SINGLE SUPPLEMENT \$700

A tropical fantasy come to life, Bali blends spectacular mountain scenery and beautiful beaches with warm and friendly people - a vibrant culture and out of this world experience.

- Bali Hai Dinner Cruise
- **⊘** Ubud and Chocolate Factory Tour

Deposit required 120 days prior to departure \$2250



SEARCH Q0620GMBALI

# BAROSSA VALLEY AND ADELAIDE ADVENTURES

7 DAYS | 19 - 25 MAY 2020

#### **PACKAGE PRICES**

\$5990 (1:4) | \$8073 (1:2) | \$12378 (1:1) SINGLE SUPPLEMENT \$600

Enjoy culture, history and your inner foodie visiting Barossa Valley. Relieve the tensions of everyday living with this superb South Australian experience.

- ✓ Adelaide Zoo and City Tour
- Murray River Lunch Cruise
- **⊘** Barossa Living History Tour

Deposit required 90 days prior to departure \$1750



**SEARCH** Q0720GVIVGC

## VIVA ELVIS GOLD COAST WINTER ESCAPE

6 DAYS | 10 - 15 JULY 2020

#### **PACKAGE PRICES**

\$4765 (1:4) | \$6650 (1:2) | \$9990 (1:1) SINGLE SUPPLEMENT \$450

Wow Factor fun for Everyone! Topped off with the annual Viva Elvis Gold Coast Festival this medium paced tour is for the lover of adventure and music.

- Surfers Paradise River Cruise
- ✓ VIVA Elvis Gold Coast Festival
- Four Winds Revolving Seafood Buffet

Deposit required 90 days prior to departure \$750

# VIVID LIGHTS AND CITY DELIGHTS SYDNEY

6 DAYS 24 - 29 MAY 2020

#### **PACKAGE PRICES**

SEARCH Q0520GBVAA

\$4938 (1:4) | \$6322 (1:2) | \$9990 (1:1) SINGLE SUPPLEMENT \$500

Light up your nights with this six day celebration of life at VIVID, Sydney's most elaborate and creative annual festival. Enjoy the spectacular city sights and famous harbor delights.

- Sydney Opera House Tour
- Sunset Harbour Dinner Cruise
- Sea Life Sydney Aquarium



SEARCH Q0520GVLSY

# HAMILTON ISLAND AND GREAT BARRIER REEF ADVENTURES

5 DAYS | 1 - 5 AUGUST 2020

#### **PACKAGE PRICES**

\$6920 (1:4) | \$8741 (1:2) | \$13782 (1:1) SINGLE SUPPLEMENT \$700

Summer sunshine, tropical nights, white sand and palm trees galore, explore the Whitsunday region. See the reef up close on a 1 day reef cruise and visit Love Heart Island.

- Hardy Reef Glass Bottom Boat Cruise
- Sunset Sail Whitsunday Islands
- Hamilton Island WILD LIFE

Deposit required 90 days prior to departure \$1750



SEARCH Q0720GHGBR

# CRUISING FUN

GET YOUR NAME DOWN EARLY if you want to cruise next year - cabins sell out quickly!!

Travellers with accessible cabin needs should plan well in advance (10+ months at least)

#### WHITSUNDAYS CRUISE

5 DAYS 23 - 27 JUNE 2020

**PACKAGE PRICES** 

\$3150 (1:4) | \$3977 (1:2) | \$7595 (1:1) SINGLE SUPPLEMENT \$600

Enjoy the hospitality and entertainment with 4 nights aboard the Pacific Dawn as you cruise Queensland's beautiful North Coast. Enjoy a Hamilton Island shore visit to oak up the sun, shop, stroll along the beach. **SEARCH Q2020CRUISE** 

Deposit required 120 days prior to departure \$1750

#### **PERTH & CORAL COAST CRUISE WA**

10 DAYS | 12 - 21SEPTEMBER 2020

**PACKAGE PRICES** 

\$10900 (1:4) | \$13086 (1:2) | \$24990 (1:1) SINGLE SUPPLEMENT \$2,600

Stops in Geraldton, Broome and Exmouth, you'll enjoy shore activities including the HMAS Sydney Memorial, Ningaloo Reef Glass Bottom Boat adventures and experience crocodile feedings in Broome. **SEARCH Q2020CRUISE** 

Deposit required 120 days prior to departure \$2,250

## FLY, CRUISE TREASURES OF ASIA AND SINGAPORE

17 DAYS 20 SEPTEMBER - 6 OCTOBER 2020

#### **PACKAGE PRICES**

\$14340 (1:4) | \$17310 (1:2) | \$32490 (1:1) SINGLE SUPPLEMENT \$2,850

You'll enjoy shore excursions in some of the most beautiful places in the world, including Bali, Ko Samui, Cambodia, Bangkok and Ho Chi Minh City Vietnam. You'll also overnight in beautiful Singapore for an awesome day sightseeing and exploring one of the most beautifully crafted zoos on the planet.. **SEARCH Q2020CRUISE** 

Deposit required 120 days prior to departure \$2,250







**COMEDY CRUISE GETAWAY** 

4 DAYS 10 - 13 OCTOBER 2020

**PACKAGE PRICES** 

\$2583 (1:4) | \$3213 (1:2) | \$6815 (1:1) SINGLE SUPPLEMENT \$600

Spend a few nights at sea aboard the Pacific Dawn as some of Australia's best comedians take the stage each night. Enjoy the Comedy Cruise Gala, an up close and personal chat to the comedians and a cheeky adults-only shows in the Sit Down Comedy Club, there's something to make everyone smile. **SEARCH Q2020CRUISE** 

Deposit required 120 days prior to departure \$1750

#### **FLY CRUISE SYDNEY AND FIJI**

13 DAYS 11 - 23 OCTOBER 2020

**PACKAGE PRICES** 

\$10730 (1:4) | \$13060 (1:2) | \$26020 (1:1) SINGLE SUPPLEMENT \$2,850

Fly to Sydney then cruise 11 nights around the Fijian islands. Experience paradise on the Majestic Princess Cruise liner. You will enjoy sightseeing on both Suva and on the Tchou Tchou train of Noumea. Pineapples, bananas, guava, and the fruits of the Pacific Island will bear the thrills and joy of this sweet sojourn on coconut covered sand. **SEARCH Q2020CRUISE** 

Deposit required 120 days prior to departure \$2,250

#### **NEW ZEALAND CRUISE**

15 DAYS 23 NOVEMBER - 7 DECEMBER 2020

#### **PACKAGE PRICES**

\$10948 (1:4) | \$13610 (1:2) | \$26990 (1:1) SINGLE SUPPLEMENT \$2600

Spend a few nights at sea aboard the Pacific Dawn as some of Australia's best comedians take the stage each night. Enjoy the Comedy Cruise Gala, an up close and personal chat to the comedians and a cheeky adults-only shows in the Sit Down Comedy Club, there's something to make everyone smile. **SEARCH Q2020CRUISE** 

Deposit required 120 days prior to departure \$4250

10

#### **MELBOURNE AND YARRA RANGES**

7 DAYS 16 - 22 AUGUST 2020

#### **PACKAGE PRICES**

\$5844 (1:4) | \$7768 (1:2) | \$12019 (1:1)

**SINGLE SUPPLEMENT \$600** 

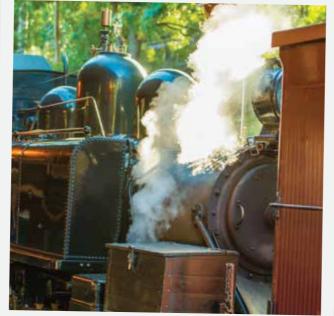
Experience the best of city and country on this fly /drive holiday to the Yarra Valley and Melbourne. Nature lovers and train enthusiasts will love this relaxing getaway.

✓ Puffing Billy

Yarra River Cruise

✓ Healesville Sanctuary

Deposit required 90 days prior to departure \$1750



RCH Q0720GMELYV

#### **PENGUINS AND VICTOR HARBOR - SA GETAWAY**

7 DAYS 5 - 11 OCTOBER 2020

#### **PACKAGE PRICES**

\$5990 (1:4) \$8100 (1:2) \$12160 (1:1) **SINGLE SUPPLEMENT \$450** 

Staying in Adelaide then Victor Harbor, you'll experience steam train journey's, horse drawn sightseeing and amazing fairy penguins, a popular South Australian coastal playground.

✓ Guided Nature and Penguin Tour

✓ Big Duck Boat Tours - Seal Island Tour

South Australian Whale Centre

Deposit required 90 days prior to departure \$1750



SEARCH Q1020GSAVIC

SEARCH Q0820GGMMQ

#### **GYMPIE MUSIC MUSTER QUEENSLAND**

6 DAYS | 26 - 31 AUGUST 2020

#### **PACKAGE PRICES**

\$4990 (1:4) \$6990 (1:2) \$10590 (1:1) **SINGLE SUPPLEMENT \$450** 

Enjoy live music shows, sightseeing, markets and delicious dining at this country music lovers annual event. Put on your dancing shoes, break into a yodel and listen out for the duelling banjos.

✓ Gympie Music Muster

Eumundi Markets

Noosa River Cruise

Deposit required 90 days prior to departure \$750



**SEARCH Q1020GSUNZ** 

#### **SUNSHINE, RIVER CRUISES AND WILDLIFE ADVENTURES**

6 DAYS 13 - 18 OCTOBER 2020

#### **PACKAGE PRICES**

\$4700 (1:4) | \$6556 (1:2) | \$9766 (1:1) **SINGLE SUPPLEMENT \$450** 

CRIKEY! Six days filled with glorious Sunshine Coast excitement on this fly drive tour. You will experience the fun and exhilaration of exploration and tropical travel.

Australia Zoo

✓ Mooloolaba Sunset Cruise

Whale Watching Cruise

Deposit required 90 days prior to departure \$750

#### **GOLD RUSH -BENDIGO AND BALLARAT**

6 DAYS 9 - 14 SEPTEMBER 2020

#### **PACKAGE PRICES**

\$5990 (1:4) \$8100 (1:2) \$11990 (1:1) **SINGLE SUPPLEMENT \$450** 

Fly/drive to Ballarat and Bendigo, Experience the pioneer history of the Victorian gold-rush with mine tours and relaxed paced sight seeing. Maybe you'll strike it lucky while panning for gold.

Sovereign Hill and Central Deborah Mine

✓ Bendigo Tramways Tour

✓ Ballarat Wildlife Park



#### PHILLP ISLAND AND **MORNINGTON PENINSULAR**

6 DAYS 3 - 8 NOVEMBER 2020

#### **PACKAGE PRICES**

\$5599 (1:4) \$7620 (1:2) \$11355 (1:1) **SINGLE SUPPLEMENT \$450** 

Fly to Melbourne to visit the stunning Mornington Peninsula. Visit the nature parks of Phillip Island, day cruise for dolphins and enjoy the coastal view from the gondola.

Pengin Parade, Koala Park and Antartic Journey Tour

Polperro Dolphin Cruise - Sorrento

Arthurs Seat Eagle Chairlift

Deposit required 90 days prior to departure \$1750



SEARCH Q1120GMELPI

#### **GOLD COAST THEME PARKS GETAWAY**

6 DAYS | 21 - 26 NOVEMBER 2020

#### **PACKAGE PRICES**

\$4850 (1:4) \$6820 (1:2) \$10262 (1:1) **SINGLE SUPPLEMENT \$450** 

Be thrilled by the excitement of the famous theme parks and live entertainment on Queensland's Gold Coast. Staying in beach-side resort accommodation this action packed holiday is packed with fun!

Theme Parks Pass - Movie World, Seaworld, Paradise Country

**⊘** Gold Coast Aquaduck Cruise

Outback Spectacular Dinner Show

Deposit required 90 days prior to departure \$1750



SEARCH Q1120GGCTP



#### **SINGAPORE XMAS LIGHTS PARADE**

8 DAYS 8 - 15 NOVEMBER 2020

#### **PACKAGE PRICES**

\$6892 (1:4) \$8564 (1:2) \$13399 (1:1)

Experience the magic as Singapore's amazing shopping precinct comes alive with lights and festive cheer. Premium entertainment

Singapore Zoo - Orangutan Jungle Breakfast

Deposit required 120 days prior to departure \$2250

**SINGLE SUPPLEMENT \$600** 

and luxury accommodation make this a fabulous holiday getaway.

Sentosa Island

✓ Gardens by the Bay Tour

#### **DEVILISH DELIGHTS AND TASTY BITES - HOBART**

7 DAYS 2 - 8 DECEMBER 2020

#### **PACKAGE PRICES**

\$6490 (1:4) | \$8800 (1:2) | \$13100 (1:1) **SINGLE SUPPLEMENT \$600** 

Explore the historic past, get up close with Tasmanian Devils and enjoy dining on the Derwent River. Unforgettable delights await you on this medium paced journey.

Port Arthur Day Tour and Convict Site

**⊘** Bonorong Wildlife Park

Spirit of Hobart Lunch Cruise



DISCOVERY CLUB

	MEMBER	SILVER MEMBER
Exclusive Early-Bird Discounts	<b>~</b>	<b>~</b>
Free Member's T-Shirt	<b>~</b>	<b>~</b>
\$50 Spending Money Voucher #	<b>*</b>	<b>~</b>
Special Event Invitations	<b>~</b>	<b>~</b>
Referral Rewards	<b>~</b>	<b>~</b>
5% Discounts on package extras**		<b>~</b>
Travel Luggage Gifts^		<b>V</b>

# Redeemable once per calendar year only (excludes local departures)

To be eligible forcomplimentary membership you will need to have:



Have booked on at least one Discovery Holidays tour in the last two years



**Completed and** returned a Discovery Club Membership form

### Visit discoveryholidays.com.au/discoveryclub







<sup>\*\*</sup>Home transfers, single room upgrades, optional extras

<sup>^</sup> Silver Members and redeemable once per calendar year only



# ANYTIME AUSTRALIAN HOLIDAYS

#### **ANYTIME HOLIDAYS**

#### **Spectacular Surfers Paradise and Theme Parks**

Fly/drive adventure to the entertainment and theme park capital of Australia. Relax at beach-side resort accommodation in between catching all the Movie World, Sea World and live show excitement. SEARCH FQ2020SURF

#### **Darwin Tropical Getaway**

On this 7 day fly drive Northern Territory Tour you'll discover the sunshine of the tropics. Experience crocodile encounters, tropical dinner cruise and top-end sightseeing. 
SEARCH FQ2020NTDWN

#### **AFL Footy Weekender**

Sports fans will love this 5 day Melbourne footy and sports experience. See 3 live AFL games and tour the MCG and National Sports Museum. Staying in bustling Docklands and close to all the action, shopping and delicious dining. SEARCH FQ2020MELYV

#### **Melbourne and Yarra Ranges**

Fly drive on this 6 night tour includes 3 days exploring the sights of Melbourne and a lunch river cruise before 2 relaxing nights in the beautiful Yarra Valley. **SEARCH FQ2020MELYV** 

#### **ANYTIME HOLIDAYS**

#### Sydney Harbour Spectacular

Anytime is a great time to visit this iconic city. 7 day fly/stay tour in the heart of Cockle Bay. You'll tour the Opera House, enjoy a showboat dinner cruise and visit the set of Home and Away in Palm Beach. SEARCH FQ2020SYDS

#### **Noosa Sunshine Getaway QLD**

Staying 6 nights in Noosa discover the Sunshine Coast, with its beautiful coastline and exciting wildlife attractions. Tropical sunshine will light your curiosity on this fun filled exciting Queensland adventure. **SEARCH FQ2020NOOS** 

#### **Adelaide Hills and Kangaroo Island**

Stay 3 nights in amazing Adelaide for a rustic and rural adventure to the Adelaide Hills. Next you'll explore all the wildlife adventures for 3 nights on Kangaroo Island. **SEARCH FQ2020ADLKI** 

#### **INDIVIDUAL ANYTIME**

Book an individual holiday anytime (1:1) from our flexible itineraries or design your own to anywhere.

#### **GROUP ANYTIME**

Register your interest to join the next scheduled departure to your dream destination with other travellers.



tred at the airport ready for his holiday



Adam at the Pinnacles





# ANYTIME INTERNATIONAL HOLIDAYS

# Book an amazing overseas adventure to fascinating places, spectacular events and natural wonders.

Be inspired by our range of itineraries and destinations. Supported holidays are available ANYTIME for groups and individual guests. Regular departures mean that you'll be exploring your dream destination in no time.

Contact the team or search your holiday code on-line to find more information about our selected packages.



EDINBURGH MILITARY TATTOO



CANADIAN WILDLIFE EXPERIENCE



NEW ZEALAND EXPLORER



DISCOVER THE UNITED KINGDOM



SINGAPORE F1
GRAND PRIX



ALOHA HAWAII AND LOS ANGELES



INDIA GOLDEN TRIANGLE



**BALI ESCAPE** 



MAGNIFICENT MALAYSIAN DELIGHTS



DEEP SOUTH
MUSICAL USA



ABBA DELIGHTS AND STOCKHOLM



PHUKET WINTER ESCAPE



VIETNAM -NORTH AND SOUTH



### GENERAL BOOKING TERMS AND CONDITIONS

Other terms and conditions may apply to specific itineraries, as advised prior to booking. See full terms and conditions on our website.



Reservations are confirmed on receipt of:

- Completed and signed Guest Services Plan
- Completed and signed Consent Form and Declarations.
- \$225 Service Booking Fee (non-refundable)
- Minimum itinerary specific travel deposit

#### **PAYMENTS**

Guest payments can be made via cheque or direct bank transfer and are received into our Client Trust Account and held until distributed to purchase the services and products associated with that guest's itinerary.

Guest pre-payments held in trust are fully refundable.

#### **CANCELLATIONS**

Intention to cancel must be notified in writing. Refund amounts and cancellation fees will be made in accordance with the following:

#### **Cancellation of Travel Services:**

Cancellation fees are subject to the supplier and/ or carrier's cancellation terms for the specified itinerary, and any reasonable expenses incurred in cancellation of associated staff travel costs.

#### **Cancellation Guest Support Services:**

#### Support Services INDIVIDUAL (1:1):

- 14 days or less from departure 25% cancellation fees apply
- 7 days or less from departure 50% cancellation fees apply
- 3 days or less from departure 100% cancellation fees apply

### Support Services GROUP (1:4 and 1:2) where no substitute guest is found:

- 90 days or less from departure 25% cancellation fees apply
- 60 days or less from departure 50% cancellation fees apply
- 30 days or less from departure 100% cancellation fees apply

Discovery Holidays reserves the right to cancel any advertised tour or holiday if minimum participants is not reached. Guests may transfer their deposit or payment to another available holiday or receive a full refund.

#### **ITINERARY CHANGES**

Third-party providers of travel and travel-related services may change their prices, details of their tours at any time. For this reason, all advertised prices displayed on the are subject to change without notice and are subject to availability.

Discovery Holidays reserves the right to alter, change or amend the holiday itinerary in any way necessary to ensure tour safety, comfort and wellbeing. Other changes required due to cancellations by suppliers, weather, transport or unforeseen event.

#### TRAVEL INSURANCE

Discovery Holidays accompanied guests may be nominated for travel insurance cover by the company's Corporate Travel Policy as described by the full Product Disclosure Statement (available on request).

#### **GUEST SERVICES**

Personal Guest Services will be delivered as per the service requested by the guest, their families, medical professional or other nominated representative. It is the customer's responsibility to provide accurate, relevant information to inform the proper care and support of the guest.



#### **INDEPENDENT (1:4)**

Independent 1:4 guests services are most appropriate for people who:

- may require minimal prompting, assistance, reassurance or quidance;
- are independent or require minimal prompting, assistance, with personal care, mobility and daily living skills;
- are aware of their own safety and the safety of others;
- are socially adaptable to other guests, staff and members of the community.





#### **EXTRA ASSISTANCE (1:2 and 1:1)**

#### Extra Assistance (Low) 1:2

Guest services are most appropriate for people who:

 need moderate assistance or prompting with their daily living skills;

- require moderate physical assistance with ambulant mobility;
- have mild behaviours of concern and/or moderate supervision requirements;
- require moderate assistance to ensure their own safety and the safety of others;
- require moderate guidance and support with social skills in a community setting.

for people who:

#### Individual Assistance (Daily Living) 1:1 Guest services are most appropriate

 require a high level of assistance with most or all of their daily living skills;

- have physical needs that require full assistance with mobility (Please note people who require assistance to operate a wheelchair will always require 1:1 assistance).
- have behaviours of concern that require close supervision, guidance or assistance;
- have limited awareness of their own safety or the safety of others.

### WHAT'S INCLUDED IN THE PRICE OF THE HOLIDAY?

Tour prices include (unless otherwise specified):

- Airfares, cruise, train or other tickets and fares
- Transport by hire vehicle, coach, train, cruise or flights and all in tour transfers, vehicle hire and fees
- Quality 4+ star twin-share hotel-style accommodation
- Meals including all (bistro-style) breakfast, lunch and dinners

- Tours, attractions and entertainment as per the holiday itinerary including all entry fees
- Guest support staff and individualised support services as per the selected staff ratio
- Comprehensive travel insurance with AHI Assist

### WHAT'S NOT INCLUDED IN THE PRICE OF THE HOLIDAY

Tour Prices DO NOT include (unless otherwise specified):

- · Passenger spending money
- Single room accommodation
- Transfers to/from departure point
- Passports, visas or other travel documents
- Entry and exit airport taxes
- Additional snacks, barista coffees, mocktails or alcoholic drinks
- Personal items such as laundry, telephone, toiletries, excess baggage
- Medical or first aid supplies
- Equipment rental such as wheelchair hire, hoist, shower chair





Meeting stars at Nannup Music Festival



Lee's south island adventure

# IMPORTANT INFORMATION & FAUS

#### **HOW DO I BOOK**

- Choose a holiday online or from our current holiday brochure
- Book online or call us to reserve your place
- Complete your planning with one of our team
- Pay for your holiday packagé
- Receive your travel wallet and tickets

Get Packed for holiday fun!....



Jason, Janelle and David, Home and Away Tour - Manly Ferry

#### **CAN I USE NDIS FUNDING FOR MY HOLIDAY?**

Yes, we can accommodate plan managed and self-managed NDIS participants. Contact us for more information.

#### **CAN I BRING A FAMILY MEMBER OR MY OWN CARER?**

Yes! Anyone can join our supported group, individual or self-guided tours or we can help you design your own. (Note minimum package on supported group tours in 1:4)

#### IS TRAVEL INSURANCE INCLUDED?

Yes, comprehensive travel insurance is included for guests on all supported tours. Self-guided or independent travellers will need to organise cover through their preferred provider.

#### **CAN I TRAVEL WITH MY WHEELCHAIR OR MOBILITY EQUIPMENT?**

Yes, all discovery holidays tours and itineraries are wheelchair accessible, and we will make arrangements for your mobility equipment transport and accessibility requirements.

#### ARE ANYTIME HOLIDAYS AVAILABLE FOR GROUPS AND SHARED SUPPORT?

Yes! To bring you a greater range of choices you can now register your interest in our range of Anytime Itineraries and when minimum tour numbers are confirmed (min 4) we will schedule the next departure.

#### **CAN I SHARE A ROOM ON HOLIDAYS?**

Twin sharing on holidays can save you money, and you'll meet new people. We'll match you with a suitable room companion, or you can share with a friend or partner. Single rooms are available and are a popular option for guests.

#### **CAN YOU ARRANGE FOR HOME AND REGIONAL TRANSFERS?**

Yes, we offer home transfers from most capital cities and regional centres with a price on application

